



DBS

Air Conditioning \ Refrigeration \ Heating \ Electrical and Controls

Case studies

DBS won the tender to supply Planned Preventative Maintenance for Grace Foods in Welwyn Garden City. After 1 year the contract was extended for a further 3 years



<http://www.gracefoods.co.uk/>

With 2 acres of Warehouse space and many industrial cold rooms, freezers and blast freezers Grace needed a reliable contractor to maintain all the Refrigeration Plant

Blast chillers and freezers are now a necessity in all food preparation and manufacturing sectors to ensure that current government guidelines are met with regards to rapidly chilling or freezing food.

Blast Chilling and freezing also keeps the quality, nutritional value and smell which can be quickly lost using alternative methods.

DBS offer experienced knowledgeable permanent staff to service all Refrigeration including all of AC systems in Grace Offices.

A rapid response to any breakdowns is standard at DBS

The Facilities manager recently wrote to DBS as below

Hi Guys

This is an email I intended on sending some weeks ago. I would like to say how happy I (we) have been with the service to date that we have received from DBS, in fact I cannot remember a time where the freezer compressors were running so well and so efficiently. The communication that I have had with the engineers, office staff and directors have been outstanding, I would also like to comment on how Lewis performs here, he is very polite, informative, conducts himself in a very professional manner and his communication is fantastic, he always keeps me informed of running progress and actually takes the time to show and explain why the problems occur and exactly what is required to rectify them, I have also had very good feedback from two of the directors here that have noticed how Lewis conducts himself at Grace Foods.

Keep up the good work, and thanks



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Company Registration : No. 3806201 VAT No. 743 5371 32



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Regards

Dave Rusher

Facilities Manager
Grace Foods UK Ltd

DBS design plan and build Cold Rooms



DBS Supply fit and service Compressor packs



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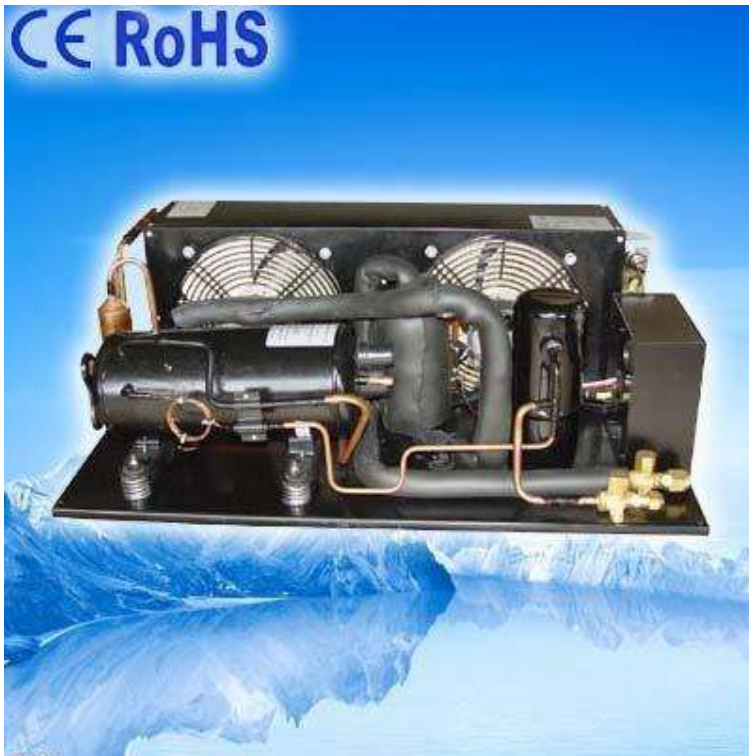
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